

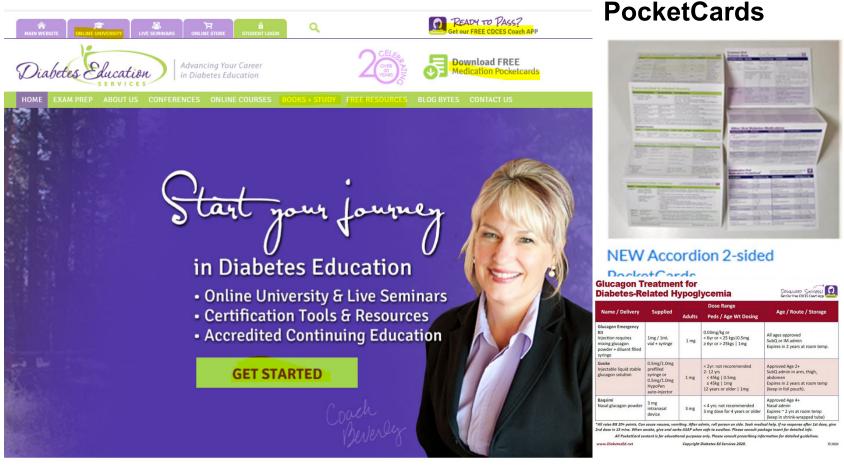
Preparing for Certified Diabetes Care and Education Specialist Exam (CDCES) 2022

Beverly Thomassian, RN, MPH, BC-ADM, CDCES President, Diabetes Education Services





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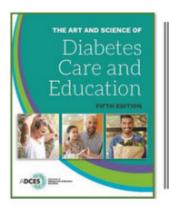
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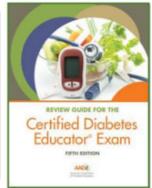
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Topics – Prep for CDCES

- Updated Definitions
- Certified Diabetes Care and Education Specialist
 - Eligibility requirements
 - Exam content
 - Study strategies
 - Test taking tips
 - Resources



Diabetes Cert Names

- Organization: Certification Board for Diabetes
 Care and Education (CBDCE) (Formerly NCBDE)
- Designation: Certified Diabetes Care and Education Specialist (CDCES)
- Examination: Certification Examination for Diabetes Care and Education Specialists
- Association of Diabetes Care and Education Specialist (ADCES)

www.cbdce.org











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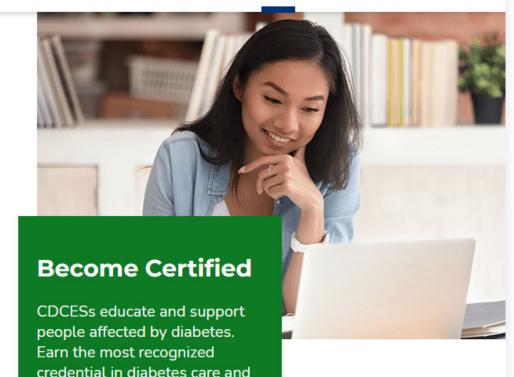
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Thinking about Earning the CDCES?

Join over 19,500 health care professionals who have validated their expertise and professionalism by earning the Certified Diabetes Care and Education Specialist (CDCES) credential.







Get started. \rightarrow

Why Take the CDCES Exam?

- Demonstrates to people with diabetes, employers, and third party payers that the CDCES possesses distinct and specialized knowledge, thereby promoting quality of care for persons with prediabetes and diabetes.
- standard for competence in diabetes self-management education.
- Mastery of knowledge
- Given the diabetes epidemic, access to CDCES' is critical



What is a CDCES?

A Certified Diabetes Care and Education Specialist is a health professional who possesses comprehensive knowledge of and experience in diabetes prevention, prediabetes, and diabetes management.

The CDCES educates, supports, and advocates for people affected by diabetes, addressing the stages of diabetes throughout the lifespan.

The CDCES promotes self-management to achieve individualized behavioral and treatment goals that reduce risks and optimize health outcomes







Professional Practice Experience Must meet all

▶ A <u>minimum</u> of two years (to the day) of professional practice experience in the discipline under which one is applying for certification

AND

Minimum of 1,000 hours of professional practice experience within the past 4 years in diabetes self-management education with a minimum of 40% (400 hours = about 8 hrs a week) accrued in the most recent year preceding application.

AND

Minimum of 15 clock hours of continuing diabetes education within 2 years prior to applying for certification.

2021 -2023 Practice Experience Update from CBCDE

STANDARD PATHWAY				
DCE PROFESSIONAL PRACTICE EXPERIENCE REQUIREMENT	WITHOUT ADJUSTMENTS	WITH ADJUSTMENTS APPLICATION SUBMITTED IN 2021 OR 2022	WITH ADJUSTMENTS APPLICATION SUBMITTED IN 2023	
Current DCE experience (12 months prior to applying)	At least 400 hours of DCE in last 12 months	At least 200 hours of DCE in last 12 months	At least 400 hours of DCE in last 12 months	
Total DCE experience needed prior to applying	Total 1000 hours in no more than 4 years prior to applying	Total 1000 hours of DCE within 5 years	Total 1000 hours of DCE within 5 years	

Unique Qualifications (UQ) Pathway					
DCE PROFESSIONAL PRACTICE EXPERIENCE REQUIREMENT	WITHOUT ADJUSTMENTS	WITH ADJUSTMENTS APPLICATION SUBMITTED IN 2021 OR 2022	WITH ADJUSTMENTS APPLICATION SUBMITTED IN 2023		
Current DCE experience (12 months prior to applying)	At least 400 hours of DCE in last 12 months	At least 200 hours of DCE in last 12 months	At least 400 hours of DCE in last 12 months		
Total DCE experience needed prior to applying	Total 2000 hours in no more than 4 years prior to applying	Total 2000 hours of DCE within 5 years	Total 2000 hours of DCE within 5 years		

CDCES = Mastery Level

- Practice-based certification
- Requires individuals to accrue professional practice experience prior to applying.
- This practice
 experience is
 necessary to master
 the knowledge

- CDCES provides formal recognition of specialty practice and mastery of knowledge
- Provides validation of demonstrated dedication to Diabetes
 Care and Education (DCE).

Professional Degree, DSME Practice Hours, plus CE

- AFTER completing your professional degree can be counted toward the Professional Practice Experience requirement.
- Need 1000 hours of DSME Practice Hours
- If on Unique Qualifications Pathway, need 2000 hours of DSME
- For more: info@CBDCE.org or call 877 -239- 3233



Quick Question A

- Diabetes Care and Education Exam includes which of the following philosophies?
- A. Encouraging compliance improves outcomes
- B. Empower people to improve diabetes selfmanagement
- C. Consider individual needs, goals and life experiences
- D. Help all people achieve an A1c less than 7
- E. Collaborate and provide ongoing care

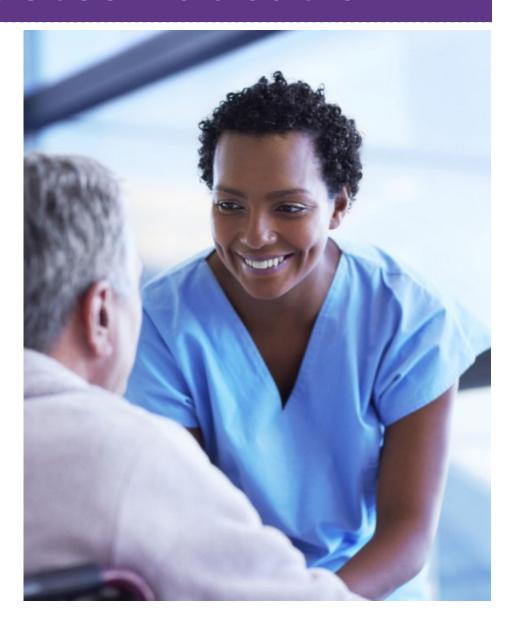
Definition of Diabetes Education

- It is a component of a comprehensive plan of diabetes care.
- Involves the person with prediabetes and or diabetes, caregivers and specialists
- Ongoing process of facilitating the knowledge, skill, and ability necessary for self-care, as well as activities that assist a person in implementing and sustaining the health practices to manage on an ongoing basis, beyond or outside of formal self-management training.



Definition of Diabetes Education

- Process incorporates the needs, goals and life experiences of the person and is guided by evidence-based standards.
- Includes practical problem-solving approaches and collaborative care.
- Address psychosocial issues, lifestyle change, and strategies to sustain self-management



Diabetes Self-Management Education and Support (DSMES)

- All people with prediabetes and diabetes should participate in DSMES to facilitate the knowledge, skills and ability necessary to selfmanage their diabetes.
- DSMES provides support to implement and sustain skills and behaviors needed for ongoing self-management.



Diabetes Care & Education Includes:

Assessment: Participant's needs are identified. Process is led by the participant with assessment of support of specialist.

Care & Education Plan: Individualized plan that reflects participant's self-management goals, current evidence and practice guidelines. Includes criteria for evaluating outcomes.



Interventions: The specialist delivers options to assist participants in meeting self-management goals.





Ongoing Support: The specialist provides options for ongoing support and resources. The support option is selected by participant to best meet self-management goals

Definition of Diabetes Education

Participant Progress: Specialist monitors and communicates whether participant is achieving self-management goals and other outcome(s) to evaluate effectiveness of interventions. Additional assessments are based on participant's needs across lifespan.





Documentation: Assessment, education plan, intervention, and outcomes are documented in participant's health record.



Services Development/Administration:

Development and administrative activities performed as part of DSMES services

Diabetes Self Management Ed Benefits

- Improves knowledge
- Lowers A1c
- Lose weight
- Improved quality of life
- Reduced all cause mortality
- Reduced health care costs



Diabetes Self Management Ed Benefits

- Increased primary care and preventive services
- Less frequent us of acute care and hospital admissions
- More likely to follow best practice recommendations (esp those with Medicare)
 - Only 5-7% of Medicare recipients receive DSME)



DSME Overall Objective

- Participant Centered
- Support informed decision making
- Problem solving
- Active collaboration to improve clinical outcomes and quality of life
- Avoid judgmental words that increase feelings of shame and/or guilt
- Choose words and phrases that put people first
- Avoid shame and blame

Language of Diabetes Education

Old Way

- Control diabetes
- Test BG
- Patient
- Normal BG
- Non-adherent, compliant





The Use of Language in Diabetes Care and Education

Jane K. Dickinson, Susan J. Guzman, Melinda D. Maryniuk, Catherine A. O'Brian, Jane K. Kadohiro, Richard A. Jackson, Nancy D'Hondt, Brenda Montgomery, Kelly L. Close and Martha M. Funnell Diabetes Care 2017 Oct; dci170041. https://doi.org/10.2337/dci17-0041

New Way

- Manage
- Check
- Participant
- BG in target range
- Focus on what they are accomplishing

What we say matters

Free Language Webinar

What We Say Matters: Language that Respects the Individual and Imparts Hope | FREE Webinar & Resources







2022 Certification Examination for Diabetes Care and Education Specialists

From CBDCE Handbook

2022 Initial Certification Requirements† Review

Ye	s <u>N</u> o	2	
] [1.	As a clinical psychologist, registered nurse, occupational therapist, optometrist, pharmacist, physical therapist, physician, podiatrist, master certified health education specialist, certified clinical exercise physiologist, registered dietitian, dietitian nutritionist, or registered PA, is your license, certification or registration current, active and unrestricted?*
			OR
			Do you hold a minimum of a master's degree in social work from a United States college of university accredited by a nationally recognized regional accrediting body?
			OR
			If you do not meet either of these, you are encouraged to investigate CBDCE's Unique Qualifications Pathway. Please visit our website for more information on that pathway.
		2.	Has your practice experience occurred within the United States or its territories?
		3.	Has all your practice experience occurred since you met requirement #1 above?
		4.	Do you have a minimum of 2 calendar years (to the day) of practice experience since you received the license, registration or advanced degree as outlined above?
		5.	Have you accrued 1000 hours of practice experience in diabetes care and education (DCE within the last 5 years?
		6.	Do you have a minimum of 20% (or 200 hours) of the 1000 hours of DCE practice experience accrued within the past year?
] [7.	Does your practice experience include at least some or all in the DCE process: assessment education plan, interventions, ongoing support, monitoring and communication of participan progress, documentation, and development of DSMES services/administration?
		8.	The Examination Content Outline (ECO) identifies what is covered on the Examination. Reminder that regardless of discipline, knowledge (and the ability to apply that knowledge) is necessary across all areas of the ECO. Have you reviewed the ECO and assessed your knowledge across the ECO?
	I 🗆	9.	Have you completed (within the past 2 years) a minimum of 15 hours of continuing education activities** applicable to diabetes and provided by or approved by a provider on our list of Recognized Continuing Education Providers?

If the answer to any of the above questions is "no", you are not ready to apply for the Certification Examination for Diabetes Care and Education Specialists.

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Applying to take the CDCES Exam

At the time of your online application, you will receive:

- On-line notification of either approval
- Or that you have been selected for audit
- If you are submitting a paper application, call PSI if it has been more than 4 weeks since application was mailed and you have not received notice of receipt or audit.

Phone: PSI 833-333-4754

Online Scheduling: schedule an examination appointment online at http://schedule.psiexams.com.



What is included in audit if requested?

- Licensure
- Documentation of Professional Practice
 Experience
 - A journal of weekly hours of providing DSME
 - Supervisor to verify
- CE course verification
- Employment verification signed by supervisor

Test Taking Window

- The exam is administered on an ongoing basis
- Once application approved, candidates must schedule their testing appointment within a 90-day window on a date of their choosing



- schedule an appointment to take the examination on a first-come, first-served basis through PSIs online scheduling system
- See application booklet for more details

Online Scheduling: schedule an examination appointment online at http://schedule.psiexams.com.

CDCES Live Remote Proctoring (LRP)

- Candidate uses own computer from home.
- A compatibility check of the computer's audio/video, webcam and system is required prior to scheduling.
- The candidate must have a computer with a web camera that can be moved
- to display the entire room, a microphone, and internet connection to download the PSI secure browser.
- Browser Requirements: LRP requires the use of Google Chrome Browser.



Live Remote Proctoring (LRP) is now available for the CDCES exam! Candidates have the convenience and flexibility of taking the CDCES exam by either testing at a PSI Test Center or by RP!

Learn More





CDCES Live Remote Proctoring

- Breaks: You are NOT allowed any breaks during your LRP exam session.
- Identification: You will be required to take a picture of yourself via the webcam. You will also be required to show via webcam your photo ID.
- Room Scan: You will be required to perform a 360° scan of your testing room. Room must be free of study materials, papers, reference
 materials, etc.
- Calculator: The LRP platform has a calculator built-in in the lower left-hand corner of screen.
- Communicating with your proctor: will be conducted via chat during the testing session.
- Results will pop up on screen upon completion.



_ive Remote Proctoring (LRP) is now available for the CDCES exam! Candidates have the convenience and flexibility of taking the CDCES exam by either testing at a PSI Test Center or by _RP!

Learn More



2022 CERTIFICATION EXAMINATION

Diabetes Care and Education Specialists Handbook

When will I get my results?

- You will receive your test results the same day at testing site or if using remote proctoring.
- You can retake the test as many times as needed
- ▶ Cost −
 - ▶ 1st time \$350
 - Renewal \$250



Scoring the Exam

- Reported as raw and scaled scores
 - Raw score: number of right answers
 - Scaled score: statistically derived from the raw score
- Total score determines pass/fail and is reported as a scaled score ranging between 0 and 99
- To pass: 70 scaled score units



CDCES Exam First Time Pass rates

2009 – 69 % (test changed based on work study analysis and computerized)

2010 - 69%

2011 -65%

2012 - 63.5%



2014 - 66 and 67%

2015 - 62 and 64% (test updated)

2016 - 67%

2017 - 66%

2018 - 67%

2019 - 70%

2020 - 67%



Exam Details

- Questions are linked directly to a task or tasks.
- Each question is designed to test if the candidate possesses the knowledge necessary to perform the task or has the ability to apply it to a job situation.
- 25 of the 200 questions are new but are not counted in the determination of individual examination scores.

Quick Question – Multiple answers

What are some study strategies that will help you succeed?

- a. Focus your study time on topics you are confident in.
- b. Take as many practice tests as possible
- Read as many books on diabetes as possible
- d. Develop a study plan and block off study time.
- e. Teach the content to someone else

220 Test Questions – Assess your Knowledge



Home > Toolkits > Test Taking Practice Exam Toolkit | Webinar + 220 Sample Practice Test Questions



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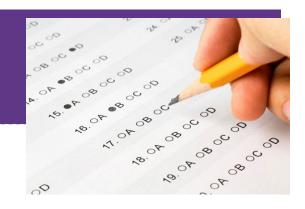


Stretch Break | Half Way Point





Overview of CDCES Exam



- Composed of 200 multiple-choice, objective questions with a total testing time of four (4) hours.
- Based on job analysis completed in 2018, which surveyed diabetes educators about the tasks they performed.
- Exam outline updated in July 2019

Exam Content - Assessment

- Assessment (59)
 - Learning (19)
 - Health and Psychosocial Status (19)
 - Knowledge and Self-Management Practices (21)





Exam Content - Intervention

- Intervention (88)
 - Collaboration with Individual, Family, Caregiver, and Healthcare Team (18)
 - Educate based on individualized care strategies (35)
 - Meds, MNT, acute and chronic complications, problem solving
 - Evaluate, Revise and Document (26)
 - Follow-up, support and referral (9)



Exam Content – Disease Management

- Education and Program Standards (28)
 - Education services standards
 - National Standards for Diabetes Self
 Management Education and Support (8)
 - Clinical Practice (18)
 - ▶ Inpt and Outpt Standards for ADA, AACE
 - Promote Diabetes Advocacy (2)



For detailed outline look in Testing Handbook

Test Timing of Diabetes Advancements – AKA What Year Standards to Study?

- CBDCE has developed the following policies.
- One Year New medical advances, guidelines, or pharmaceuticals will be included in CDCES Exam no sooner than on year after the information is released.
- Immediately New diagnostic criteria or specific guidelines impacting diabetes care and education and/or treatment of diabetes which are released nationally and identified as effective immediately may be including in the examination at any time.

Recommended Articles

Read More: Recommended Articles

<u>ADA Standards of Care</u> – This yearly publication by the American Diabetes Association outlines the national goals of care based on the latest research for diabetes management. This is one of the most important guidelines to read as a Certified Diabetes Care and Education Specialist

ADA Standards of Care 2022

<u>Screening and Diagnosis of Diabetes Mellitus 2022</u> – One-page cheat sheet that summarizes screening, risk status, and diagnostic criteria for diabetes. Great for your office and as a study tool.

<u>Pharmacologic Approaches to Glycemic Treatment in 2022.</u> This hyperglycemia road map details strategies to achieve glucose control for both Type 1 and Type 2 Diabetes. *Section 9 of Standards of Care*, 2022

Language & Diabetes. What we say matters | Resource page

Language is powerful and can have a strong impact on perceptions as well as behavior. This mini webinar and article provide recommendations for the language used by health care professionals and others when discussing diabetes through spoken or written words whether directed to people with diabetes, colleagues, or the general public, as well as research questions related to language and diabetes.

<u>Med Cheat Sheets 2022 | Hypertension, Lipids, and Neuropathy</u> – These summary sheets are helpful for your clinical practice and preparing for certification exams. For exam success, be familiar with the general concepts, (side effects and precautions) of these medications.

ADCES 7TM Self-Care Behaviors – A must-read for anyone entering the field of Diabetes or as a reference for those already in the field. These 7 Self-Care BehaviorsTM provide a framework for patient-centered diabetes self-management education and training (DSME/T) and care.

AACE Comprehensive Type 2 Diabetes Management Algorithm 2020. This link provides the complete executive and slide set summary by an American Association of Clinical Endocrinologists/American College of Endocrinology Consensus Panel on Type 2 Diabetes Mellitus. If you are taking the CDCES or BC-ADM exam, we encourage students to be familiar with the slide content that reviews diabetes management.

2017 National Standards for Diabetes Self-Management Education and Support – A joint position statement

What to Study?





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- Technology Toolkit

Taking the Exam

- Questions
- Answers
- ▶ Pitfalls





Empowerment Errors

- Focusing on the medical need rather than the psychosocial needs
- Failing to keep in mind the participants characteristics (age, type of diabetes, etc.)
- We are supporting efforts toward behavior

change.



Thinking Pitfalls

- Imaging a right answer and getting thrown when it is not among the choices
- Over thinking question/answers
- Choosing an answer that didnot fit the situation
- Using the goals in your clinical setting. Focus on national goals.



Take a Practice Test – Learn how to "work" test questions

- Weed through the details
- Make sure you REALLY understand key intent of question
- Find the stem
 - Identifies key intent of the question
- Read all the options or answers
- Eliminate obvious wrong answers
- Select BEST option



Look for Clues in The Answers

- Answers with the following words are usually incorrect: always, never, all, none, only, must, and completely
- Answers with the following words are usually correct:
 seldom, most, generally, tend to, probably, usually



Getting to the Right Answers



- Do not leave any answers blank
- Look for clues in the question
- Don't get lured in by juicy answers
- Avoid imposing your life experience into the question/answer
- Keep breathing Get up and move
- Even simple math problem should be worked out on scratch paper

Sample Question -1

A patient is admitted to the hospital with elevated glucose levels with a strong family history of diabetes. She is started on fluid replacement and is placed on a clear liquid diet. Her father is in the room and is very concerned. Which of the following would suggest a diagnosis of new onset type 1 diabetes vs type 2 diabetes?



- A. Hyperglycemia
- B. Polyuria
- C. Ketosis
- D. Polydipsia



Sample Question 2

- MJ has type 1 diabetes and wants to know the possible complications that can result from hyperglycemia during the first trimester of pregnancy. Which of the following complications can result from 1st trimester hyperglycemia?
 - A. macrosomia
 - B. vascular defects
 - C. shoulder dystocia
 - D. spina bifida



- Read the following vignette to answer the next 3 questions.
- A 47 yr old man with newly diagnosed type 2 diabetes.
 Additional known information.
 - Married, with 2 teenagers
 - Professor with a BMI of 32
 - Started on Metformin 500mg BID
 - Father died of kidney failure secondary to diabetes



- Given what you know about this person, what emotions would you expect him to express?
 - A. Fear of hypoglycemia
 - B. Reluctance to start on insulin
 - C. Panic disorder
 - D. Fear of complications





- He says finding time to exercise is challenging due to his work schedule. Using the transtheoretical model, what stage of change is he in?
 - A. Contemplation
 - B. Cost vs. Benefit
 - C. Precontemplation
 - D. Denial



- He requests information about healthy eating. Which meal planning approach best suits this individual until he can see a registered dietitian?
 - A. Very low-calorie diet
 - B. Eliminate all concentrated sweets
 - C. Eat 3 meals a day with snacks in between
 - D. Mediterranean Diet



Sample Question 3 – Carb Counting

JL uses an insulin pump and is carb counting. A typical breakfast includes: ½ banana, 1 cup of milk, 2 tablespoons almond butter and 1 piece whole grain bread. LS's insulin to carb ratio for breakfast is 1:12, for lunch and dinner it is 1:15. Based on this, how much insulin does LS need for breakfast?

- A. 3.5 units
- **B.** 3.8 units
- c. 3.0 units
- **D.** 2.8 units

Sample Question 4

Metformin is an antidiabetic agent different than that of sulfonylurea drugs. Some features of the drug <u>are</u> that it:

- A. Stimulates insulin secretion and increases hepatic glucose production.
- B. Causes hypoglycemia
- c. Lowers hyperglycemia in persons with diabetes, but does not lower blood glucose levels in people without diabetes.
- D. Results in weight gain and increase in plasma glucose levels.

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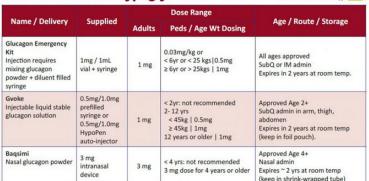
Understand

Complete

Prepare

Celebrate

Glucagon Treatment for Diabetes-Related Hypoglycemia



*All raise BG 20+ points. Can cause nausea, vomiting. After admin, roll person on side. Seek medical help. If no response after 1st dose, give 2nd dose in 15 mins. When awake, give oral carbs ASAP when safe to swallow. Please consult package insert for detailed info. All PocketCard content is for educational purposes only. Please consult prescribing information for detailed guidelines. DiabetesEd.net

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Sample question 5

A person with type 2 is on a twice daily dose basal/bolus insulin and complains of waking up with morning headaches. If the fasting capillary BG is 291, this person should be advised to:

- A. Increase evening dose of basal insulin
- B. Increase morning dose of bolus insulin
- c. Check 3am blood glucose
- D. Eliminate bedtime snack



220 Test Questions – Assess your Knowledge



Test Taking Practice Exam Sample Questions
Toolkit



Test Taking Practice Exam Toolkit Webinar 20 Sample Practice Questions

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For many of us, taking the certification exam is a nervewracking process.

During this webinar, Coach Beverly will help you transform

your nervousness into focused energy that will help you succeed. She will provide test-taking tips based on her experience taking the certification exam six times.

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Study Habits

- Find your best time of day to study
- Determine your learning style
 - Auditory discussion, study groups, tapes
 - Visual books, handouts, notes, videos
 - Kinesthetic workshops, demonstration
- Set up a study space
- Set up a study plan
 - Schedule your time
 - Make an appointment with yourself



Knowledge = Confidence

- Most important aspect of test taking
- Knowing the content will improve your confidence
- As you study your knowledge base expands



Combating Test Anxiety

- Positive thinking and affirmations
- Use relaxation techniques we teach pts
- Take practice exam
- Rest well night before
- Know how to get to test site
- Arrive at exam room early
- Know your stuff self-study or courses



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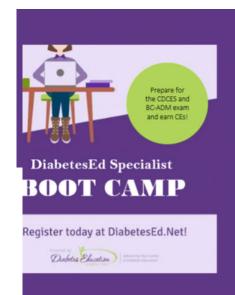
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Success Stories DiabetesEd.net



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CDCES and BC-ADM Success Page



I want to thank you for the role that the 1-year subscription to your online university played in passing my CDCES exam this past October. Your webinars are both thorough and engaging. The webinars expanded on the knowledge that I had learned in my first year as a diabetes educator and filled in the gaps of my blind spots regarding exam content. Now in my third year as a diabetes educator, I am a much more well-rounded and versatile educator and care specialist because of your online university.

Tim Leech, CDCES

I wanted to let you know that after using your Diabetes Ed Specialist Deluxe Prep Bundle, I passed the exam last month on the first try! I wouldn't have known where to start without these resources and I plan to continue my growth and learning from you in the future.

Thank you so much for your help and direction!



Athena Cameranesi, RD, CDCES



I passed the BC-ADM exam. It's for sure a brainstorming examination. But by Almighty's grace and a lot of hard work I was successful. I want to thank the Diabetesed coach Beverley for her very informative in-depth study materials. I would definitely recommend it to anyone who is contemplating taking this exam. The BC-ADM kit online course, CDCES Coach app, Pocket cards, Certified Diabetes Educator exam book, and other resources helped me to build a strong foundation before appearing for the exam. I and my friends were able to have virtual study sessions to share ideas and information. It's definitely worth to take this exam to render holistic well-rounded care for our patients with diabetes.

Susan George, APRN, DNP, FNP-C, BC-ADM

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